

Effectiveness of the Sponsors and Sporting Events Website

M. Alonso-Dos-Santos¹, F. Calabuig-Moreno², F. J. Montoro-Ríos³

- 1. Department of Administration, Universidad Católica de la Santísima Concepción
 - 2. Department of Physical Education and Sports, Universitat de València
 - 3. Marketing and Market Research Department, University of Granada

Correspondence with:

Manuel Alonso-Dos-Santos

malonso@ucsc.cl Department of Administration Universidad Católica de la Santísima Concepción Concepción, Chile Alonso Ribera 2850 E- 4090541

International Journal of Sport Management Recreation & Tourism, Vol.25, p.22-44, 2016

© 2016 I.J.S.Ma.R.T. All rights reserved. ISSN: 1791-874X

To link to this article: http://dx.doi.org/ DOI: 10.5199/ijsmart-1791-874X-25c

Effectiveness of the Sponsors and Sporting Events Website

Abstract

Sporting event websites allow for commercial displays to be formed that affect the behavior of fans and visitors to the site and depending on the size of the event, small or medium; it may become your only source of commercial information. This paper studies how an average sporting event sponsor has influences on a web visitor. It proposes a model measuring the buying intention and attitude towards the event and sponsor based on image transmission. Through a structural equation modeling it is determined that the website influences the event and image transmission but not on purchase intent. We conclude that certain strategies be proposed in order to improve the process of marketing the event and sponsors.

Keywords: sponsorship; sport event; image transfer; website

Effectiveness of the Sponsors and Sporting Events Website

Introduction

Sports sponsorship has become a tool widely used and considered communication within the company's business strategy. The substantial increase in spending on sponsorship in recent years supports this assertion. International Event Group (IEG, 2014) in its annual report on sponsorship spending estimates that in 2014 spending on global sponsorship again will increase by 4.4%. The figure will reach US\$55.3 billion and there are several reasons that support this which involves communication strategy. For example, Kutintara (2009) points to the emotional alignment that produces the sponsorship with the consumer. Meenaghan (1991) supports that it is less intrusive means. It may be because it is considered as one of the most profitable flexible modes (Novais & Arcodia, 2013) and marketing communication strategies (Dees, Bennett, & Villegas, 2008).

In parallel it has been recognized the importance that the website has in business strategy of events, teams and sports organizations. Firstly, this is because the users of sports websites are less obtrusive to advertising through sponsorship advertising banners. Users are more likely to buy a sponsor's product, or consume the service from a conventional advertiser (Kutintara, 2009). Secondly, because buying tickets online is an important source of income for sports teams and leagues (Ahn, Suh, Lee, & Pedersen, 2014). The website can be used to obtain information, but also to socialize with fans and share interests of different consumers, to forget the daily routine and get away from the problems of everyday life, or to continue purchasing products safely and entries for the sporting event (Hur, Ko, & Valacich, 2007).

The aim of this study is to measure and explain how the effectivness of the sponsors influence the sporting events website. The research is focused on a medium sized event, the Valencia Open 500. An event whose size is considered preferred object of study in sponsorship (Novais & Arcodia, 2013). The event is part of the global sporting circuit of tennis. This sector accounts for \$ 739 million in sponsorship global spending, both amateur and professional (IEG, 2014). The size of the investment underpins the importance of the study. However, the main reason the work is supported by the fact that the website of a sporting event is often the sole or primary source of information (Suh & Pedersen, 2010), purchase of tickets (Lee, Kim, & Parrish, 2012), or exchange of

experiences. Furthermore, events small or medium size. And it becomes essential when it comes to small international events, when there is less relevant information available in the media.

In summary, the contributions of this work are twofold: (1) development of a conceptual theoretical model based on literature review that explains the influence of the website of the sporting event in the effectiveness of sponsorship. The study will fill a gap which has hitherto not been investigated. (2) Practical implications for sponsors and sporting events managers understand the scope of the actions of patronage and influence on the brand's website. The goal is to select the right to sponsor sporting events.

Literature review about sport websites

According to Beech, Chadwick and Tapp (2000) it was circa 1991 when the first professional sports teams began using the Internet channel to communicate with consumers and transact with their supporters and the general public. Initially, the websites of sporting events were only used as complementary vehicles for reporting timetables, transport, etc. (Filo, Funk, & Hornby, 2009). The view changed in the first decade of the century (Scholl & Carlson, 2012) and now the website can serve information, but also to socialize with like-minded fans, where it can also serve to forget the daily routine and disconnect the problems of everyday life, and be safely used to continue purchasing products and event tickets (Hur, 2007).

The use of the website by sporting bodies has changed and so has academic research undertaken regarding this topic. It is necessary a theoretical approach to the literature on the sport website to establish a frame of reference for approach to the subject of study. It is important to frame the subject of research within the stream that studies the relationship between the website and sporting event or team. Several articles have classified the studies about the use of website in sporting events and teams (Hur, Ko, & Claussen, 2012; Hur, Ko, & Valacich, 2011). Based on the above studies conducted by Hur, our classification proposes six areas of research with some examples: (1) Articles on Importance and role of the Internet and sports websites (Caskey & Delpy, 1999; RL Smith, Pent, & Pitts 1999). (2) Another area of further research has focused on temporary Study content management oriented marketing on sports web pages (Beech et al., 2000; Brown, 2003; Kriemadis, Terzoudis, & Kartakoullis, 2010). (3) Opportunities in sports marketing websites (Carlson,

Rosenberger, & Muthaly, 2003; Evans & Smith, 2004; Tsuji, Bennett, & Leigh, 2009). (4) Study on users, Their motivations and marketing opportunists and characteristics of online fantasy sports (Davis & Duncan, 2006; Drayer, Shapiro, Dwyer, Morse, & White, 2010; Karg & McDonald, 2011; Ruihley & Hardin, 2011). (5) Studies related to the reporting of sporting events over the Internet (Chalip, Green, & Hill, 2003; Edge et al., 2009). And finally, (6) user behavior of sports websites (Funk, Beaton, & Alexandris, 2012; Hur et al, 2012; Seo & Green, 2008). There is no empirical evidence demonstrating the influence of the website on the effectiveness of sports sponsorship.

Only a few authors have explored the relationship between website to sports sponsorship. Choi & Yoh, (2011) compared the effect of the Internet and television channels on three factors that measure the effectiveness of sponsorship (brand awareness, event-sponsor fit, and purchase intention). Kutintara (2009) explored the effect of segmenting the same factors as the medium (on-site, online, and Both on-site and online). Although these studies have opened a door to a necessary research, thus far no investigation has determined the direct influence of the website on the effectiveness of the image transmission

Sponsorship effectiveness: The image transfer

The term image transfer is used in marketing literature and sports sponsorship to indicate the sequence by which a sponsor benefits from the inherent attributes of a sporting event. Sports teams and events have personality and attributes associated with your brand. According to Meenaghan (1983) individuals sporting events are associated with certain characteristics. When an activity is sponsored, pictures are transferred to the sponsor, then the attitude you have towards the sponsored is transferred to the sponsor (Grohs, Wagner, & Vsetecka, 2004; Gwinner, 1997; Gwinner & Eaton, 1999; Meenaghan, 2001). Just as the brand equity in other areas of marketing (Cornwell & Maignan, 1998; Gwinner, 1997; Keller, 1993).

Keller (2003) defines the attitude toward the sponsor as the overall evaluation towards the brand and organization. Others see it as a bias towards the brand by consumers (Dees et al. 2008; Meenaghan, 2001). What is certain is that this variable has been one of the means most used to measure the effectiveness of sponsorship (Kim, Ko, & Jeffery, 2011; Koo, Quarterman, Jackson, & Suh, 2005; Pappu & Cornwell, 2014; Roy & Cornwell, 2004).

For example, the Formula 1 is associated with the speed, power and precision. Brands product category such as computers and watches could be interested in positioning their brands based on those characteristics and finally the transfer is achieved simultaneously by presenting both fashion brands (Grohs & Reisinger, 2005). Several studies have provided empirical evidence supporting the theory of image transfer for sporting events (Alonso Dos Santos, Calabuig Moreno, Montoro Rios, Valantine, & Emeljanovas, 2014; Grohs, Wagner, & Vsetecka, 2004). Therefore: (H1) The attitude toward the event (sponsored) exerts a positive influence on the attitude toward the sponsor.

Behavioral intention

The theory of reasoned action (TRA) proposed (Ajzen, 1981) has been used over the years to explain that individuals act and are influenced by their attitudes. In particular, in the area of marketing and sports sponsorship it has been identified that the attitude toward the sponsor directly and positively influence purchase intentions (Lacey, et al., 2007; Pope & Voges, 2000). The study of relationship between the attitude and purchase intent has been utilised years ago in the area of advertising (MacKenzie & Lutz, 1989; Shen & Chen, 2007), where the relationship has been previously validated.

Thus, it has been proposed as a valid indicator to measure the effectiveness of sponsorship (Ko, Kim, Claussen, & Kim, 2008). The problem lies mainly in that the measurement of the effectiveness of sponsorship through sales which is not directly attributable to exist due to difficult of control (Lacey et al., 2007). Researchers have trouble isolating the variables that significantly influence the sponsorship relationship and sales (Quester & Farrelly, 1998). Then, to measure the effectiveness of sponsorship the following hypothesis is proposed: H2: The attitude toward the sponsor positively influences the intention to purchase products from the sponsor.

Attitude towards the sport event website

According says Ahn (2010), attitude toward the website has a fundamental role in marketing: There is a fundamental link between what consumers feel about a website (formalized in attitude) and how they act in relation to the site web through behaviors such as buying products and word of mouth (the behavior).

Again based on the TPB (Ajzen, 1981) we support the hypothesis of the relationship between attitude, behavioral intention and behavior. The attitude towards

the website is a critical factor to predict due to the potential behavior of a user (Ahn, 2010). As stated Tomaseti, Ruiz, and Reynolds (2008) have verified in marketing literature the positive relationship between attitude toward the ad and brand attitude. For example, in studies of Ko et al., (2005). They demonstrate that the attitude toward the website influences the attitude towards the product. An increase in attitude towards the website generates greater interaction with the website and brand, which also leads to more information about the product, in this case the event. Ultimately, a positive impact on the evaluation of the product or service is generated. H3: Developing a positive attitude towards the development of a positive attitude towards the brand of the event.

Singh Dalal (1999) proposed the concept of attitude towards the website as a measure to evaluate the effect of attitudes toward web homepage on attitudes toward the sponsor of this page. Later, Stevenson, Bruner II, and Kumar (2000) proposed the influence of the web page on the attitude toward the ad. If these previous findings can be applied to web ads, it could extrapolate sporting event sponsorships. Stevenson et al., (2000), backed by Bruner II and Kumar (2000) suggest that the attitude towards the website may be used under the premise of the hierarchy of effects model in conjunction with advertising models to assess the effectiveness ads online. Their findings suggest that the attitude towards the website mediate attitude toward the ad. That is, if a viewer likes the website then it is likely they will be more receptive to ads within your website. So it stands to reason that the affective response to the same website influences the sponsors of the same event. Like the TPB (Ajzen, 1981), the theory of technology acceptance model (TAM) suggests a causal relationship between attitude and behavioral intention (Ahn et al., 2014). And while researchers have examined the web attitude and moderating role on purchase intent, there is still no consensus about its influence (Kim, Kim, & Shin, 2009). H4: Developing a positive attitude toward sponsored website influences the development of a positive attitude toward the sponsor of the event. H5: Attitude towards the website positively influences the intention to purchase products sponsor sporting event.

Methodology

A banner was inserted into the website of the Valencia Open 500 Tennis Professional Tennis Association, this is an annual event held in late October. It has a capacity of 6300 seats and around 61 million viewers around the world (ATP, 2012). The banner was directed to an online questionnaire auto administered which encouraged 443 surveys which were collected. The questions were formulated in Likert scales with options of 1-5 points.

To measure the attitudes toward a website, an adapted model from Chen and Wells (1999) is used. The scale was based on scales of attitudes toward advertising. The scale was later used and validated in other studies (Ahn, 2010). The scale for measuring attitude toward the event was adapted from Speed and Thompson (2000). It was subsequently validated by Dhurup and Rabale, (2012). The attitude toward the sponsor was measured by Dees et al., (2008) and later used in other studies (Alonso Dos Santos et al., 2014). The last scale model was adapted from Smith, Graetz, and Westerbeek (2008).

Sample

Once the data was collected it proceeded to purge the database. The listwise method was used to remove the lost data because 35 people started the survey but did not proceed to the second question. For the treatment of an initial scan of outliers through the box plot diagrams was performed. Subsequently, a linear regression is used in order to conduct an analysis of outliers Mahalanobis (1936), to calculate the Mahalanobis distance (MD), from the variance of each point is performed. Mahalanobis distance is zero when the point is in the center of mass to each point and greater than zero when it is distant there from. Consequently, far from the center of mass values considered outliers are located. This technique is, unlike chi-square graphic box-plot analysis, a multivariate approach and a distribution with degrees of freedom equal to the number of variables included in the calculation. The contrast of multivariate normality of the data was performed and thus you cannot conclude that the data follow a multivariate normal distribution. The final sample consisted of 388 people. The age distribution was between 18 and 54 years. Both bands 18-24 and 35-44 had a percentage of 24%. As for sex, 60% were men.

Results

First, an exploratory factor analysis (EFA) was used to determine the internal structure correlations. Confirmatory factor analysis subsequently (CFA) is used together with structural equation modeling system (SEM) to test the validity, reliability of the constructs and items, and model fit.

EFA was employed using principal components and varimax rotation. A value of Kaiser-Meyer-Olkin (KMO) of 0.877 (Kaiser, 1970) was obtained. Bartlett's test was significant. Total cumulative explained variance was 82.43%. All items showed higher loads than 0.6 in their respective constructs. The details of the analysis are shown in Table 1. These demonstrate four variables, three items in each of the variables.

Factor	ltems	Loading	Communality	α
Attitude towards	s the sponsors			.871
In general, I	like sponsor of the Valencia Open 500	.842	.839	
In general, s	oonsor of the Valencia Open 500 are	.834	.847	
quality brand	s			
In general, s	ponsor of the Valencia Open 500 are	.741	.713	
prestigious b	rands			
Attitude towards	s the event			.946
I like, the Val	encia Open 500 tennis event	.887	.861	
The Valencia	a Open 500 tennis is entertaining	.876	.927	
The Valencia	a Open 500 tennis is fun	.846	.918	
Attitude towards	s the website			.905
I am satisfied	with the service of the website	.877	.854	
Valencia Ope	en500			
The website	ValenciaOpen 500 is nice	.852	.880	
I like the web	osite ValenciaOpen500	.808	.799	
Purchase intent	ion			.802
I try to buy p	roducts or services from event	.877	.751	
sponsors				
I more likely	to purchase products and services	.761	.796	
from sponso	r than from non-sponsor			
The sponsor	ing this event positively influence my	.652	.707	
buying decisi	ion			

Table 1. Factor analysis results: Loadings, communalities and Cronbach's alpha (α).

As recommended by Anderson and Gerbing (1988) The confirmatory factor analysis (CFA) is used to confirm the internal consistency of the scales (Bagozzi & Yi,

1988; Fornell & Larcker, 1981). The CFA was adopted by AMOS (Analysis of Moment Structures) program to analyze first the validity and reliability of the constructs of the model. Method asymptotically distribution-free is used. It is the method available in the AMOS program to estimate samples that do not meet the test of multivariate normality of the data (Villarejo-Ramos & Sánchez-Franco, 2005).

To check the reliability and validity of the scales and items Cronbach's alpha was analyzed, average variance Extracted (AVE), factor loadings, squared multiple correlations and composite realibility. The results are shown in Table 2. As can be seen the values of Cronbach's alpha (Cronbach, 1951) and composite realibility exceed the recommended (Bagozzi & Yi, 2012) indices. The AVE exceeds the critical values of 0.5 (Fornell & Larcker, 1981). The squared multiple correlations are also analyzed, all of above 0.5 (Hair & Anderson, 2010). Regarding convergent validity, the factor loadings of the items on their respective constructs all were significant at the 0.05 level and above 0.5 (Kline, 2011) standardized coefficients.

Factor and items	CR	AVE	β	SE	R2
Attitude towards the sponsors (Spoatt)	.921	.795			
Spoatt1			.805***		.702
Spoatt2			.866***	.054	.751
Spoatt3			.797***	.075	.636
Attitude towards the website (Webatt)	.965	.903			
Webatt1			.874***		.764
Webatt2			.965***	.044	.931
Webatt3			.981***	.048	.961
Attitude towards the event (Eveatt)	.942	.843			
Eveatt1			.882***		.778
Eveatt2			.889***	.053	.790
Eveatt3			.878***	.067	.771
Purchase intention (Purint)	.886	.722			
Purint1			.817***		.668
Purint2			.649***	.090	.521
Purint3			.888***	.073	.788

Table 2. Measurement Model: Composite Reliability (CR), Average Variance Extracted (AVE), Standardized Regression Weights (β), Standard Error (SE) and Squared Multiple Correlations (R2).

Note: *p>.05; **p<.05; ***p<.001

We then proceeded to check the discriminant validity. Standardized correlations between items are less than 0.9, which also indicates the existence of discriminant validity (Luque, 2012). To check the validity at the discretion of Fornell and Larcker (1981) is constructed PHI matrix (Farrell, 2010). Table 3 shows that the estimate is greater than AVE shared variance with other variables.

	Variable	Items	1	2	3	4
1	Attitude towards the sponsors	3	.795	.345	.291	.556
2	Attitude towards the website	3	.588	.903	.451	.221
3	Attitude towards the event	3	.540	.672	.843	.177
4	Purchase intention	3	.746	.471	.421	.722

 Table 3. Average variance extracted and shared variance estimates.

Note: Correlations are below the diagonal, squared correlations are above the diagonal, and AVE estimates are presented on the diagonal.

Finally, for constrastar hypotheses structural model was tested. The results indicate that the model has a good fit (SB x2 / df = 1.034 (p = .409), CFI = .995, TLI = 0.960; GFI = .944; RMSEA = .013). The results of hypothesis testing are specified in Table 4. All hypotheses were supported except the relationship between attitude toward the website and purchase intent.

Hypotheses Estimate S.E. C.R. Support for hypotheses 2.631*** H1 Spoatt <--- Eveatt .261 .099 Supported H2 Purint <--- Actpatr .829 .116 7.147*** Supported H3 Eveatt <--- Webatt .701 .075 9.309*** Supported H4 Spoatt <--- Webatt .420 .100 4.213*** Supported .092 Non Supported H5 Purint <--- Webatt .058 0.633*

Table 4. Hypotheses results, estimates, standard errors and critital ratios.

Note: *p>.05; **p<.05; ***p<.001

Discussion

This research has been conducted in order to explore the influence that the website has on the effectiveness of sponsorship. There is a clear lack of studies on this

area and sporting events such as denoted in the literature review (Novais & Arcodia, 2013). And the website is now more than a means to disseminate information (Suh & Pedersen, 2010) or purchase tickets (Lee, Kim, & Parrish, 2012). It is a form of emotional communication (Hur et al., 2007). The website has more importance in communication channels (Kutintara, 2009). And sometimes it may be the only means available to get information, buy tickets or communicate with other fans, especially when it comes to international events small and medium size.

The theory of image transfer (Gwinner, 1997) allows us to study the influence of the sponsors website on measuring the attitude and purchase intention. Then five hypotheses are proposed. The first two of them are on the process of transferring the image and the three remaining on the influence of the website on the attitude towards the event, the attitude toward the sponsor and purchase intent.

To contrast the hypothesis, we included a banner on the official website of a sporting event. After collecting the sample databases stripped and capacity and internal consistency of the scales was analyzed to represent the constructs. The good reliability and internal consistency can check the model fit and The fit indices are adequate. Then the hypothesis constraste supports four of the five assumptions presented. With the data obtained we can not say that the attitude toward the website has a direct positive influence on the intention of buying products from sponsors.

Regarding hypotheses H1 and H2, the assumptions concerning the process of image transmission have been supported as expected. Previous research on sports sponsorship match these results (Lobo, Meyer, & Chester, 2014; Neijens, Smit, & Moorman, 2009; Speed & Thompson, 2000). This confirms that the attitude is transferred a sporting event to the event sponsor and sequentially intend to purchase products from the sponsors of the event. This image transmission justifies the investment made by companies to increase visibility and brand awareness, and improve the attitude towards it, extracting and assimilating inherent to the event and / or the sport sponsoring values. It might be inferred from the literature review, purchase intent had been used as an indicator of the effect of sponsorship (Ko et al., 2008). Some authors have suggested that sponsorship increases the willingness of participants to buy products from the sponsors of the brand (Cornwell & Coote, 2005; Pope & Voges, 2000). Others have shared their interest in connection with purchase intent, supporting similar results (Carrillat, Harris, & Lafferty, 2010; Levin, Joiner, & Cameron, 2001).

Researchers generally lack control mechanisms to isolate a direct relationship between sponsorship and sales performance (Quester & Farrelly, 1998). But sporting organizations should investigate how to increase their brand attitude through sponsorship to increase revenue. Companies by investing in sponsorship can achieve other objectives mentioned by Choi and Yoh (2011) concerning reputation or brand value. Among the variables that should control the congruence (Na & Kim, 2013), ie the perceived fit between the two constructs, the attitude towards the event to consumers, and any responsible actions that make the sport organization (Johnston & Paulsen, 2011).

Regarding the hypotheses H3, the attitude of the website has a direct and significant influence on the attitude towards the event. In line with results in other areas, it has been shown that the goods that bring benefits sought influence attitudes positively (Carlson & O'Cass, 2010). For example, in the context of brands online banking, O'Cass and Grace (2004) found that the service experience influences the development of attitudes towards the brand. That is, if the service received is evaluated as a quality service, the consumer a more favorable attitude of the bank's brand is formed. To increase the attitude, Suh & Pedersen (2010) propose to increase the quality of it in terms of attraction, utility, usability and reliability. In addition, it is perceived usefulness indirectly affect purchase intentions through perceived ease of use (Ahn et al., 2014).

The attitude towards sports event website directly and positively influences sponsor sporting event (hypothesis H4). As they predicted in the field of advertising Stevenson et al., (2000) and Bruner II and Kumar (2000) affective predisposition to website influences the commercials within the website.

Contrary to the opinions of Suh & Pedersen (2010) and Ahn et al., (2014), Stevenson et al., (2000) suggest that more sophisticated websites or detailed no lead to improved advertising effectiveness. That is, a design and more elaborate navigation system does not lead to increase sales and improve brand attitude. But they qualify the type of role the website can influence your study (eg commercial website). Conversely, Chiang & thereof, (2011) provide evidence that the control in the website may influence positive attitudes. Suh, Ahn, & Pedersen (2014) also added features like interactivity and real-time sports scores as antecedents of attitude.

Finally, there has been evidence that the attitude toward the website influences purchase intention (hypothesis H5). Choi & Yoh, (2011) explored the influence of visiting the website of Super Bowl XLII and found no evidence to link the visit of the website

page to intend to buy products from the sponsor. Also, Kutintara, (2009) found no evidence to say that sponsorship through the website is more effective than on-site sponsorship. In conclusion, therefore, it is recommended to increase the attitude towards website to directly increase the attitude towards the event, the attitude toward the sponsor, and indirectly purchase intent. Ahn et al., (2014) recommends increasing the entertainment website through interactive feature films. They found that the entertainment was an indirect predictor of purchase intent. On the other hand, a company must implement interactive messages between users. Ko, Cho, & Roberts (2005) found that interactivity enhances the positive attitudes towards websites, positive attitudes toward the brand and purchase intention. Therefore, we have also found no evidence in the literature about the relationship between the website and the predisposition towards the sponsor of the sporting event. Involvement could explain this situation (Alonso Dos Santos, Vveinhardt, Calabuig & Montoro, 2016). The users of the web would show a high implication towards the event, therefore, through the attitude it would not be possible to directly influence the purchase of the products of the sponsor through the web. But it does increase the purchase of the products of the sponsor through the attitude towards the sponsor.

Finally, it is important to encourage frequent visits from users. Ko, Cho, & Roberts (2005) found a higher probability that the user of the website visits online advertising and therefore buy products of the sponsor if they attend more frequently through the constant updating of content and game results and making a site related website content. All year round, not just during the celebration of the event. Similarly, the organization may conduct online meetings regular fans and weekly chat sessions on the website seizing the opportunities that social media offer with new channels of communication between the fans, the novel consumer and the organization, eg by using social networks like Twitter, Facebook and YouTube to redirect the user to the website. In general, it is recommended to provide opportunities for interaction with other consumers before, during and after the event (Beaton, et al., 2011)

Limitations and future research directions

Although research has followed a rigorous analysis of literary and statistical content the analysis should be taken with caution because the results are not without limitations.

This study used a convenience sampling by an official event website. And although the sample is considered more appropriate for the type of research and exploratory, sampling error and confidence level is not known. Also, the game, the type of website, the sport and culture may have moderate results and therefore the conclusions adopted.

For future research it would be interesting to address the effectiveness of sponsorship and image transfer from an emotional standpoint. While cognition is certainly relevant to the success of sponsorship, it seems necessary to investigate the role played by the emotional response of consumers to determining the properties of the results of sponsorship; also due to the emotional response they generate events and sports equipment for the consumer, web user and viewer (Bal, Quester & Plewa, 2009).

Similarly, one could compare the effectiveness of sponsorship with other communication tools such as advertising, public relations or patronage. Even Henseler, Wilson & De Vreede (2009) suggest investigate the transfer from the sponsor to the sponsored. That is, consider how the choice of a sponsor may influence the attitude towards the event, organization or athlete. Finally, new studies are investigating how virtual brand communities could influence the effectiveness of image transmission (Alonso Dos Santos et al., In press). We think it could be an interesting new line of research.

References

- Alonso Dos Santos, M., Calabuig Moreno, F., Rejon Guardia, F. & Perez Campos, C. (In press). Influence of the virtual brand community in sports sponsorship. *Psychology and Marketing* (Prevision Screen January/2017).
- Alonso Dos Santos, M., Vveinhardt, J., Calabuig Moreno, F. & Montoro Ríos, F. (2016). Involvement and image transfer in sports sponsorship. *Engineering Economics*, 27(1), 78-89. https://doi.org/10.5755/j01.ee.27.1.8536
- Ahn, T., Suh, Y. I., Lee, J. K. & Pedersen, P. M. (2014). Understanding purchasing intentions in secondary sports ticket websites. *International Journal of Sports Marketing & Sponsorship*, 16(1), 40–54.
- Ajzen, I. (1981). Influencing attitudes and behavior. *PsycCRITIQUES*, 26(12), 964-966. doi: http://dx.doi.org/10.1037/019893

- Alonso Dos Santos, M., Calabuig Moreno, F., Montoro Rios, F., Valantine, I. & Emeljanovas, A. (2014). Destination image of a city hosting sport event: Effect on sponsorship. *Transformations in Business & Economics*, 13(2A), 343–360.
- Anderson, J. C. & Gerbing, D. W. (1988). Structural equation modeling in practice: A review and recommended two-step approach. *Psychological Bulletin*, 103(3), 411– 423. doi:http://dx.doi.org/10.1037/0033-2909.103.3.411
- Bagozzi, R. P. & Yi, Y. (1988). On the evaluation of structural equation models. *Journal* of the Academy of Marketing Science, 16(1), 74–94. doi:10.1177/009207038801600107
- Bagozzi, R. & Yi, Y. (2012). Specification, evaluation, and interpretation of structural equation models. *Journal of the Academy of Marketing Science*, 40(1), 8–34.
- Bal, C., Quester, P. & Plewa, C. (2009). Event-related emotions: A key metric to assess sponsorship effectiveness. *Journal of Sponsorship*, 2(4), 367–378.
- Beaton, A. A., Funk, D. C., Ridinger, L. & Jordan, J. (2011). Sport involvement: A conceptual and empirical analysis. *Sport Management Review*, 14(2), 126–140. doi:10.1016/j.smr.2010.07.002
- Beech, J., Chadwick, S. & Tapp, A. (2000). Emerging trends in the use of the Internet lessons from the football sector. *Qualitative Market Research: An International Journal*, 3(1), 38–46. doi:10.1108/13522750010310479
- Brown, M. T. (2003). An analysis of online marketing in the sport industry: User activity, communication objectives, and perceived benefits. *Sport Marketing Quarterly*, 12(1), 48–55.
- Bruner II, G. C., & Kumar, A. (2000). Web commercials and advertising hierarchy-ofeffects. *Journal of Advertising Research*, 40(1/2), 35-42.
- Carlson, J. & O'Cass, A. (2010). Exploring the relationships between e-service quality, satisfaction, attitudes and behaviours in content-driven e-service web sites. *Journal of Services Marketing*, 24(2), 112-127. doi:10.1108/08876041011031091
- Carlson, J., Rosenberger, P. J. & Muthaly, S. (2003). Nothing but Net! A study of the information content in Australian professional basketball websites. *Sport Marketing Quarterly*, 12(3), 184–189.
- Carrillat, F. A., Harris, E. G. & Lafferty, B. A. (2010). Fortuitous brand image transfer: Investigating the side effect of concurrent sponsorships. *Journal of Advertising*, 39(2), 109-123.

- Caskey, R. J. & Delpy, L. A. (1999). An examination of sport web sites and the opinion of web employees toward the use and viability of the World Wide Web as a profitable sports marketing tool. *Sport Marketing Quarterly*, 8(2), 13-24.
- Chalip, L., Green, B. C. & Hill, B. (2003). Effects of sport event media on destination image and intention to visit. *Journal of Sport Management*, 17(3), 214-234.
- Chen, Q. & Wells, W. D. (1999). Attitude toward the Site. *Journal of Advertising Research*, 39(5), 27–37.
- Chiang, M.-H. & Su, B.-C. (2011). Modeling a reader's preferences for online news presentation formats: Effects of interactivity. *Journal of International Management Studies*, 6(2), 1–13.
- Choi, Y. S. & Yoh, T. (2011). Exploring the effect of communication channels on sponsorship effectiveness: A case study of Super Bowl XLII. *International Journal* of Sport Management & Marketing, 9(1/2), 75–93.
- Cornwell, T. B. & Coote, L. V. (2005). Corporate sponsorship of a cause: The role of identification in purchase intent. *Journal of Business Research*, 58(3), 268–276. doi:http://dx.doi.org/10.1016/S0148-2963(03)00135-8
- Cornwell, T. B. & Maignan, I. (1998). An international review of sponsorship research. *Journal of Advertising*, 27(1), 1–21.
- Cronbach, L. J. (1951). Coefficient alpha and the internal structure of tests. Psychometrika, 16, 297–334. doi:http://dx.doi.org/10.1007/BF02310555
- Davis, N. W. & Duncan, M. C. (2006). Sports knowledge is power reinforcing masculine privilege through fantasy sport league participation. *Journal of Sport & Social Issues*, 30(3), 244–264. doi:10.1177/0193723506290324
- Dees, W., Bennett, G. & Villegas, J. (2008). Measuring the effectiveness of sponsorship of an elite intercollegiate football program. *Sport Marketing Quarterly*, 17(2), 79– 89.
- Dhurup, M. & Rabale, E. M. (2012). Spectators' perceptions of official sponsors in the FIFA 2010 World Cup and purchase intentions of sponsors products or brands. *African Journal for Physical, Health Education, Recreation & Dance*, 18(1), 139– 150.
- Drayer, J., Shapiro, S. L., Dwyer, B., Morse, A. L. & White, J. (2010). The effects of fantasy football participation on NFL consumption: A qualitative analysis. *Sport Management Review*, 13(2), 129–141. doi:10.1016/j.smr.2009.02.001

- Evans, D. M. & Smith, A. C. T. (2004). Internet sports marketing and competitive advantage for professional sports clubs: Bridging the gap between theory and practice. Internet Sports Marketing and Competitive Advantage for Professional Sports Clubs: Bridging the Gap between Theory and Practice, 6(2), 86–98.
- Farrell, A. M. (2010). Insufficient discriminant validity: A comment on Bove, Pervan, Beatty, and Shiu (2009). *Journal of Business Research*, 63(3), 324–327. doi:10.1016/j.jbusres.2009.05.003
- Filo, K., Funk, D. C. & Hornby, G. (2009). The role of Web site content on motive and attitude change for sport events. *Journal of Sport Management*, 23(1), 21–40.
- Fornell, C. & Larcker, D. F. (1981). Evaluating structural equation models with unobservable variables and measurement error. *Journal of Marketing Research*, 18(1), 39–50. doi:http://dx.doi.org/10.2307/3151312
- Funk, D. C., Beaton, A. & Alexandris, K. (2012). Sport consumer motivation: Autonomy and control orientations that regulate fan behaviours. *Sport Management Review*, 15(3), 355–367. doi:10.1016/j.smr.2011.11.001
- Grohs, R. & Reisinger, H. (2005). Image transfer in sports sponsorships: An assessment of moderating effects. *International Journal of Sports Marketing & Sponsorship*, 7(1), 42–48.
- Grohs, R., Wagner, U. & Vsetecka, S. (2004). Assessing the effectiveness of sport sponsorships - an empirical examination. *Schmalenbach Business Review: ZFBF*, 56(2), 119–138.
- Gwinner, K. (1997). A model of image creation and image transfer in event sponsorhsip. International Marketing Review, 14(2/3), 145–158.
- Gwinner, K. P. & Eaton, J. (1999). Building brand image through event sponsorship: The role of image transfer. *Journal of Advertising*, 28(4), 47–57.
- Hair, J. F. & Anderson, R. E. (2010). Multivariate data analysis. Upper Saddle River, NJ: Prentice Hall.
- Henseler, J., Wilson, B. & De Vreede, D. (2009). Can sponsorships be harmful for events? Investigating the transfer of associations from sponsors to events. *International Journal of Sports Marketing & Sponsorship*, 10(3), 244–251.
- Hur, Y. (2007). Determinants of sport website acceptance: An application and extension of the technology acceptance model (Ph.D.). Washington State University, United States -- Washington. Retrieved from

http://search.proquest.com/docview/304808897/abstract/13884CCC8B757301880/ 77?accountid=14542

- Hur, Y., Ko, Y. J. & Claussen, C. L. (2012). Determinants of using sports web portals: An empirical examination of the Sport Website Acceptance Model. *International Journal of Sports Marketing & Sponsorship*, 13(3), 169–188.
- Hur, Y., Ko, Y. J. & Valacich, J. (2007). Motivation and concerns for online sport consumption. *Journal of Sport Management*, 21(4), 521–539.
- Hur, Y., Ko, Y. J. & Valacich, J. (2011). A Structural model of the relationships between sport website quality, e-satisfaction, and e-loyalty. *Journal of Sport Management*, 25(5), 458–473.
- IEG. (2014). IEG Sponsorship Report. Retrieved from <u>http://www.sponsorship.com/iegsr/2014/01/07/Sponsorship-Spending-Growth-Slows-In-North-America.aspx</u>
- Johnston, M. A. & Paulsen, N. (2011). The influence of club and sponsor images and club-sponsor congruence in the Australian Football League. *International Journal of Sport Management & Marketing*, 9(1/2), 29–53.
- Kaiser, H. F. (1970). A second generation Little Jiffy. Psychometrika, 35, 401–413.
- Karg, A. J. & McDonald, H. (2011). Fantasy sport participation as a complement to traditional sport consumption. *Sport Management Review*, 14(4), 327–346. doi:10.1016/j.smr.2010.11.004
- Keller, K. L. (1993). Conceptualizing, measuring, and managing customer-based brand equity. *Journal of Marketing*, 57(1), 1.
- Keller, K. L. (2003). Brand synthesis: The multidimensionality of brand knowledge. *Journal of Consumer Research*, 29(4), 595–600.
- Kim, H., Kim, T. (Terry) & Shin, S. W. (2009). Modeling roles of subjective norms and eTrust in customers' acceptance of airline B2C eCommerce websites. *Tourism Management*, 30(2), 266–277. doi:10.1016/j.tourman.2008.07.001
- Kim, Y. K., Ko, Y. J. & Jeffery, J. (2011). The impact of relationship quality on attitude toward a sponsor. *The Journal of Business & Industrial Marketing*, 26(8), 566–576. doi:http://dx.doi.org/10.1108/08858621111179840
- Kline, R. B. (2011). Principles and Practice of Structural Equation Modeling. New York, USA: Guilford Press.
- Ko, H., Cho, C.-H. & Roberts, M. S. (2005). Internet uses and gratifications: A structural equation model of interactive advertising. *Journal of Advertising*, 34(2), 57–70.

- Koo, G. Y., Quarterman, J., Jackson, E. N. & Suh, Y. (2005). An approach of schematic information processing for sport sponsorship effectiveness. *Research Quarterly for Exercise & Sport*, 76(1 Suppl), A–127.
- Ko, Y. J., Kim, K., Claussen, C. L. & Kim, T. H. (2008). The effects of sport involvement, sponsor awareness and corporate image on intention to purchase sponsors' products. *International Journal of Sports Marketing & Sponsorship*, 9(2), 79–94.
- Kriemadis, T., Terzoudis, C. & Kartakoullis, N. (2010). Internet marketing in football clubs: A comparison between English and Greek websites. Soccer & Society, 11(3), 291–307. doi:10.1080/14660971003619677
- Kutintara, I. (2009). A comparison study of sponsorship effectiveness between on-site and Web-based sponsorship activities (Ph.D.). University of Nothern Colorado, Greeley, CO, USA. Retrieved from

http://search.proquest.com/docview/304960881/abstract/13AD5C8BE08253C0DE 7/1?accountid=14542

- Lacey, R., Sneath, J. Z., Finney, Z. R. & Close, A. G. (2007). The impact of repeat attendance on event sponsorship effects. *Journal of Marketing Communications*, 13(4), 243–255. doi:10.1080/13527260701250752
- Lee, S. Shawn, Kim, J. H. & Parrish, C. (2012). Are you ready for the extra inning? An exploratory study of the evaluation of professional sport teams' websites as marketing tools to prospective meeting/event customers. *Journal of Convention & Event Tourism*, 13(4), 270–289. doi:10.1080/15470148.2012.728974
- Levin, A. M., Joiner, C. & Cameron, G. (2001). The impact of sports sponsorship on consumers' brand attitudes and recall: The case of NASCAR fans. *Journal of Current Issues & Research in Advertising (CTC Press)*, 23(2), 23.
- Lobo, A., Meyer, D. & Chester, Y. (2014). Evaluating consumer response associated with sponsorship of major sporting events in Australia. *Sport, Business and Management: An International Journal*, 4(1), 52–70. doi:10.1108/SBM-05-2011-0043
- Luque, T. (2012). Técnicas de análisis de datos en investigación de mercados. Madrid, Spain: Ed. Piramide.
- MacKenzie, S. B. & Lutz, R. J. (1989). An empirical examination of the structural antecedents of attitude toward the ad in an advertising pretesting context. *Journal of Marketing*, 53(2), 48–65. doi:10.2307/1251413

- Mahalanobis, P. (1936). On the generalised distance in statistics (Vol. 2, pp. 49–55). Presented at the Proceedings National Institute of Science, India. Retrieved from http://ir.isical.ac.in/dspace/handle/1/1268
- Meenaghan, J. A. (1983). Commercial sponsorship. *European Journal of Marketing*, 17(7), 5–73. doi:10.1108/EUM000000004825
- Meenaghan, T. (1991). The role of sponsorship in the marketing communications mix. *International Journal of Advertising*, 10(1), 35–47.
- Meenaghan, T. (2001). Understanding sponsorship effects. *Psychology & Marketing*, 18(2), 95–122.
- Na, J. & Kim, J. (2013). Does "Articulation" matter in sponsorship? The type of articulation and the degree of congruence as determinants of corporate sponsorship effects. Asian Journal of Communication, 23(3), 268–283. doi:10.1080/01292986.2012.731606
- Neijens, P., Smit, E. & Moorman, M. (2009). Taking up an event: Brand image transfer during the FIFA World Cup. *International Journal of Market Research*, 51(5).
- Novais, M. A. & Arcodia, C. (2013). Measuring the effects of event sponsorship: theoretical frameworks and image transfer models. Journal of Travel & Tourism Marketing, 30(4), 308–334. doi:10.1080/10548408.2013.784149
- O'Cass, A. & Grace, D. (2004). Exploring consumer experiences with a service brand. Journal of Product & Brand Management, 13(4), 257–268. doi:10.1108/10610420410546961
- Pappu, R. & Cornwell, T. B. (2014). Corporate sponsorship as an image platform: understanding the roles of relationship fit and sponsor-sponsee similarity. *Academy of Marketing Science. Journal*, 42(5), 490–510. doi:http://dx.doi.org/10.1007/s11747-014-0373-x
- Pope, N. k. I. & Voges, K. e. (2000). The impact of sport sponsorship activities, corporate image, and prior use on consumer purchase intention. *Sport Marketing Quarterly*, 9(2), 96–102.
- Quester, P. & Farrelly, F. (1998). Brand association and memory decay effects of sponsorship: The case of the Australian Formula One Grand Prix. *Journal of Product & Brand Management*, 7(6), 539–556. doi:10.1108/10610429810244693
- Roy, D. P. & Cornwell, T. B. (2004). The effects of consumer knowledge on responses to event sponsorships. *Psychology & Marketing*, 21(3), 185–207.

- Ruihley, B. J. & Hardin, R. L. (2011). Beyond touchdowns, homeruns, and threepointers: An examination of fantasy sport participation motivation. *International Journal of Sport Management and Marketing*, 10(3-4), 232–256.
- Scholl, H. J. & Carlson, T. S. (2012). Professional sports teams on the Web: A comparative study employing the information management perspective. *European Sport Management Quarterly*, 12(2), 137–160.
- Seo, W. J. & Green, B. C. (2008). Development of the motivation scale for sport online consumption. *Journal of Sport Management*, 22(1). Retrieved from <u>http://search.proquest.com/docview/195542369/138E6C77B1A392BB7BC/1?acco</u> untid=14542
- Shen, F. & Chen, Q. (2007). Contextual priming and applicability: Implications for ad attitude and brand evaluations. *Journal of Advertising*, 36(1), 69–80. doi:10.2753/JOA0091-3367360105
- Singh, S. N. & Dalal, N. P. (1999). Web home pages as advertisements. *Commun. ACM*, 42(8), 91–98. doi:10.1145/310930.310978
- Smith, A., Graetz, B. & Westerbeek, H. (2008). Sport sponsorship, team support and purchase intentions. *Journal of Marketing Communications*, 14(5), 387–404. doi:10.1080/13527260701852557
- Smith, R. L., Pent, A. K. & Pitts, B. G. (1999). The World Wide Web as an advertising medium for sports facilities: an analysis of current use. *Sport Marketing Quarterly*, 8(1), 31–34.
- Speed, R., & Thompson, P. (2000). Determinants of sports sponsorship response. Academy of Marketing Science. Journal, 28(2), 226–238.
- Stevenson, J. S., Bruner II, G. C. & Kumar, A. (2000). Webpage background and viewer attitudes. *Journal of Advertising Research*, 40(1/2), 29–34.
- Suh, Y. I., Ahn, T. & Pedersen, P. M. (2014). Sport website interactivity effects. Journal of Applied Sport Management, 6(3), 47–70.
- Suh, Y. I. & Pedersen, P. M. (2010). Participants' service quality perceptions of fantasy sports websites: The relationship between service quality, customer satisfaction, attitude, and actual usage. Sport Marketing Quarterly, 19(2), 78–87.
- Tomaseti, E., Ruiz, S. & Reynolds, N. (2008). Flow and attitude toward the website on the evaluation of products present by means of virtual reality: A conceptual model.
 In A. L. McGill & S. Shavitt (Eds.), Advances in Consumer Research (Vol. 36, pp. 916–918). Duluth, MN: Association for Consumer Research.

- Tsuji, Y., Bennett, G. & Leigh, J. H. (2009). Investigating factors affecting brand awareness of virtual advertising. *Journal of Sport Management*, 23(4), 511-544.
- Villarejo-Ramos, A. F. & Sánchez-Franco, M. J. (2005). The impact of marketing communication and price promotion on brand equity. *The Journal of Brand Management*, 12(6), 431-444. doi:10.1057/palgrave.bm.2540238